



JENNIFER L. ROSEBORO

Employee Benefits Service Manager

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Contact Information

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Jenn Roseboro joined the Graham Company in 2014. She is an accomplished Customer Service Manager with over 20 years of experience in enhancing customer satisfaction and driving operational excellence. With a strong background in insurance, she has a proven track record of leading a high-performing team and implementing effective customer service strategies that align with organizational goals.

Throughout her career, Jenn has successfully managed customer service operations, utilizing data-driven insights to identify trends and areas for improvement. She excels in conflict resolution and is proficient at managing complex customer inquiries, ensuring that interaction is approached with care and professionalism.

In addition to her managerial expertise, Jenn is committed to leveraging technology to enhance service delivery. She has experience with various customer relationship (CRM) systems and is always on the lookout for innovative solutions to streamline processes and improve efficiency.

With a focus on building strong relationships and a dedication to excellence, Jenn is excited to lead her team in delivering exceptional service and contributing to the overall success of Graham.